

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

ANNUAL COMPLIANCE REPORT, 2011

DOCKET NO. ACR2011

**SUPPLEMENTAL RESPONSE OF THE UNITED STATES POSTAL SERVICE TO
CHAIRMAN'S INFORMATION REQUEST NO. 1, QUESTION 27(f)**
(February 10, 2012)

The United States Postal Service first responded to Chairman's Information Request No. 1, Question 27(f) (issued January 19, 2012) by indicating that the request (for a copy of the Collection Point Management System (CPMS) as of the end of FY2011) would be met by the filing a copy as requested. That has not proven possible, however, as the supplemental response provided herein indicates. Instead a copy as of mid-December 2011 is being filed as USPS-FY11-46. The question is stated verbatim and followed by the response. The CPMS copy is being filed under separate cover.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

By its attorneys:

Daniel J. Foucheaux, Jr.
Chief Counsel, Pricing & Product Support

Nabeel R. Cheema
Kenneth N. Hollies

475 L'Enfant Plaza, S.W.
Washington, D.C. 20260-1137
(202) 268-3083; Fax -3084
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TO CHAIRMAN'S INFORMATION REQUEST No. 1, Q27(f)

27 In accordance with the annual reporting of customer satisfaction, 39 CFR § 3055.91(c), please provide the number of collection boxes at both the Postal Administrative Area and the National level including:

* * *

f. A copy of the Collection Point Management System (CPMS) database in Excel spreadsheet format as of the end of FY 2011.

RESPONSE:

When the Postal Service provided response to the rest of Chairman's Information Request No. 1, question 27, it stated in response to part (f): "The Postal Service will file this information as a library reference in the near future." Unfortunately that has not proven possible. CPMS, an ongoing operational data system is not built with a requirement that allows retrospective looks as of some particular point in time. However, in this instance officials did make a copy of the database at the end of FY2011, with an expectation that it would be needed for this proceeding. Somewhere amidst cross functional coordination, however, the media copy that was created has been lost. The Postal Service is therefore filing a copy that was created in mid-December, 2011, as USPS-FY11-46.